Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

Attorney Docket No. UTILITY 26592.109.US PATENT APPLICATION First Named Inventor or Application Identifier Thomas Anderson et al. TRANSMITTAL Title System and Method for Determining and Implementing Practice In A Distributed Workforce Express Mail Label No. Assistant Commissioner for APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents ADDRESS TO: Box Patent Application Washington, DC 2023 *Fee Transmittal Form (Form PTO-1082) 6. Microfiche Computer Program (Appendix (Submit an original and a duplicate for fee processing) 2. Specification [Total Pages | 64 7. Nucleotide and/or Amino Acid Sequence Submission (preferred arrangement set forth below) (if applicable, all necessary) - Descriptive title of the Invention Computer Readable Copy a. - Cross References to Related Applications - Statement Regarding Fed sponsored R&D Paper Copy (identical to computer copy) b. - Reference to Microfiche Appendix - Background of the Invention Statement verifying identity of above - Brief Summary of the Invention copies - Brief Description of the Drawings (if filed) ACCOMPANYING APPLICATION PARTS - Detailed Description Assignment Papers (cover sheet & document(s)) - Claims 9. 37 CFR 3.73(b) Statement Power of - Abstract of the Disclosure (when there is an assignee) Attorney Drawing(s) (35 USC 113) [Total Sheets 7 English Translation Document (if applicable) 10. Oath or Declaration [Total Pages 11. Information Disclosure Copies of IDS Statement (IDS)/PTO-1449 Citations Newly executed (original or copy) a. 12. Preliminary Amendment b. Copy from a prior application (37 CFR 1.63(d)) Return Receipt Postcard (MPEP 503) (Two) 13. (for continuation/divisional with Box 17 completed) (should be specifically itemized) [Note Box 5 below] DELETION OF INVENTOR(S) *Small Entity 14. Statement filed in Signed statement attached deleting inventor(s) named Statement(s) prior application, in the prior application, see 37 CFR 1.63(d)(2) and Status still proper 1.33(b). and desired Certified Copy of Priority Document(s) 15. (if foreign priority is claimed) Incorporation By Reference (useable if Box 4b is checked) Other: 16. The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered *NOTE FOR ITEMS 1 & 14 IN ORDER TO BE ENTITLED TO PAY SMALL ENTITY FEES, A SMALL ENTITY STATEMENT IS REQUIRED (37 C F R \S 1 27), EXCEPT IF ONE FILED IN A PRIOR APPLICATION IS RELIED UPON (37 C F R \S 1 28) as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein. 17. If a CONTINUING APPLICATION, check appropriate box and supply the requisite information: Continuation Divisional Continuation-in-part (CIP) of prior application No: Prior Application Information: Examiner: Group/Art Unit: 18. CORRESPONDENCE ADDRESS Customer Number or Bar Code Label or Correspondence address below (Insert Customer Patent Docketing **COVINGTON & BURLING** NAME PATENT TRADEMARK OFFICE ADDRESS 1201 Pennsylvania Avenue, N.W. CITYWashington STATE ZIP CODE 20004-2401 COUNTRY US TELEPHONE FAX 202-662-6000 202-662-6291 Name (Print/Type) Registration No. (Attorney/Agent) 36,744 Signature Date January 11, 2001

Burden Hour Statement This form is estimated to table 0.2 flours to complete Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Box Patent Application, Washington, DC 20231.



COVINGTON & BURLING

1201 PENNSYLVANIA AVENUE NW WASHINGTON, DC WASHINGTON, DC 20004-2401 TEL 202,662,6000 FAX 202,662,6291 WWW.COV.COM

NEW YORK LONDON BRUSSELS SAN FRANCISCO PAUL J. BERMAN TEL 202.662.5468 FAX 202.778.5468 PBERMAN @ COV.COM



January 11, 2001

Box Patent Application

Commissioner for Patents Washington, D.C. 20231

> Re: U.S. Non-Provisional Utility Patent Application

> > Appl. No.: To be assigned; Filed: January 11, 2001 System and Method for Determining and For:

> > > **Implementing Best Practice In A Distributed Workforce**

Inventors:

Thomas ANDERSON; Andreas BEROUTSOS;

Kevin BRADICICH; Nathaniel FOOTE; Jonathan HARRIS;

Brian HANESSIAN; Quentin HOPE; Bill JOINER; Brian KANNER; DAVID KRAWITZ; John LUCAS; Simon MENDELSON; Michael PRITULA; Nick RUDD; Nancy SCHMITT; Ellen SHUMWAY; Laurence SMITH;

Nancy TAUBENSLAG: John WILCOX: and

Kristina WOLLSCHLAEGER

Our Ref.:

26592,109.U3

Sir:

The following documents are forwarded herewith for appropriate action by the U.S. Patent and Trademark Office:

1. U.S. Utility Patent Application entitled:

> System and Method for Determining and Implementing Best Practice in A Distributed Workforce

and naming as inventor(s):

Thomas ANDERSON; Andreas BEROUTSOS; Kevin BRADICICH: Nathaniel FOOTE; Jonathan HARRIS; Brian HANESSIAN; Quentin HOPE: Bill JOINER; Brian KANNER; DAVID KRAWITZ; John LUCAS; Simon MENDELSON; Michael PRITULA; Nick RUDD; Nancy SCHMITT; Ellen SHUMWAY; Laurence SMITH; Nancy TAUBENSLAG; John WILCOX; and Kristina WOLLSCHLAEGER

COVINGTON & BURLING

Commissioner for Patents January 11, 2001 Page 2



the application comprising:

- a. A specification containing:
 - (i) 41 pages of description prior to the claims;
 - (ii) 22 pages of claims (63 claims);
 - (iii) a one (1) page abstract;
- b. 7 sheets of drawings: (Figures 1-7); and
- 2. Two (2) return postcards.

It is respectfully requested that, of the two attached postcards, one be stamped with the filing date of these documents and returned to our courier, and the other, prepaid postcard, be stamped with the filing date and unofficial application number and returned as soon as possible.

This patent application is being submitted under 37 C.F.R. § 1.53(b) without Declaration and without filing fee.

Respectfully submitted,

Pau/J. Berman (Reg. No. 36,744)

Enclosures